

ARMY COMMUNITY SERVICE (ACS) FACILITIES

ACS Center (Main Facility)

Building 1526 (North side of the old commissary), 6303 Wetzel Avenue
Telephone: (719) 526-4590 / Toll Free: 1-866-804-8763
DSN: 691 / TTY: 526-1949 / Fax: 524-0663

Fallen Heroes Family Center

Building 6215, 6990 Mekong Street
Telephone: (719) 526-2069 / Toll Free: 1-866-804-8763
DSN: 691 / TTY: 526-1949 / Fax: 526-5360

The Family Connection “A Welcome Center for Families”

Building 1354, Barkeley Avenue
Telephone: (719) 526-1070 / Toll Free: 1-866-804-8763
DSN: 691 / TTY: 526-1949 / Fax: 524-4886

Soldier and Family Assistance Center (SFAC)

Building 7492, Corner of Titus Boulevard and Sheridan Street
Telephone: (719) 526-5807 / Toll Free: 1-866-804-8763
DSN: 691 / TTY: 526-1949 / Fax: 524-5511

Warrior Family Community Partnership (WFCP)

Building 6371 (In The HUB), Specker Boulevard
Telephone: (719) 526-8747 / Toll Free: 1-866-804-8763
DSN: 691 / TTY: 526-1949



ACS Facebook



ACS Website



Eventbrite



SOS Facebook



EFMP Facebook



AFTB Facebook



“Follow us on Twitter! Text ‘Follow FortCarsonACS’ to 40404 to receive updates and information from your Fort Carson ACS.”



EDUCATION • OPPORTUNITY • DISCOVERY



Fort Carson
Army
Community
Service



“ACS invites you into a world of Education, Opportunity and Discovery, while offering services which promote Self-reliance, Resiliency and Stability during war and peace.”

Current as of August 15, 2014 (All previous editions obsolete)

Army Community Service (ACS) invites Active Duty Military, their Families, Retirees and Department of the Army Civilians into a world of Education, Opportunity and Discovery. ACS offers services which promote Self-reliance, Resiliency and Stability during war and peace. Its programs and classes are designed to fit a diverse and mobile community. ACS offers:

Army Volunteer Corps (AVC)

- Assistance in finding Volunteer Opportunities
- Community Partnerships
- Make a Difference Day / National Volunteer Week
- Volunteer Management Information System (VMIS)
- Volunteer Recognition

Community Information and Referral Program

- Information & Referral - Local, State, National, Worldwide
- Marketing Program

Employment Readiness Program (ERP)

- Assistance with Resumes, Building a Portfolio & Interviews
- Career Fairs
- Computer Lab with Printers
- Self Development Workshop
- Introduction to Computer Basics
- Job Search Orientation
- Scholarship Information

Exceptional Family Member Program (EFMP)

- Advocacy Assistance Resources, Processes & Services
- EFMP 101
- Special Needs Activity Group
- Sensory Movie Nights
- EFMP Special Events & Activities
- EFMP School Advocacy 101
- Respite Care
- Special Needs Accommodation Process (SNAP)
- Community Resource Information & Referral
- Assistance with Identification of EMF's
- Permanent Change of Station (PCS) Assistance

Family Enrichment Program (FEP)

- Army 101
- Army Family Action Plan (AFAP)
- Army Family Team Building (AFTB)
- ACS Instructor Training
- Company Commander & 1SG Spouse Course
- Family Readiness Group Training - FRG Leader, FRG Key Caller
- Family Resilience Training
- Family Readiness Support Assistant (FRSA) Training
- Gemstones Training
- Generations Training
- Military and Family Life Consultant (MFLC)
- Resilience Training
- Reunion Training
- Unit Service Coordinator (USC) Program

Financial Readiness Program (FRP)

- Army Emergency Relief (AER)
- Brown Bag Luncheon (Managing Your Debt, Thrift Savings Plan and Used Car Buying)
- Budget Counseling
- Car Buying Workshop
- CARFAX Reports (FREE)
- Checkbook Management
- Command Financial NCO (CFNCO) Program
- Commodities
- Community Partner Programs
- Consumer Affairs
- Credit Counseling
- Debt Management
- Family Subsistence Supplemental Allowance (FSSA)
- Financial Counselors
- First Term Soldiers Briefing
- Investment / Financial Planning
- LEAP (Low-Income Energy Assistance Program)
- Money Trouble Solutions (Topics Vary)
- Operation Back to School
- Predatory Lenders

Mobilization & Deployment Readiness Program

- Care Team Training
- Pre and Post Deployment Training / Rear Detachment Training
- Reintegration Training University

Mayoral Program

- Installation Yard Sales
- Mayoral Elections
- Village Mayors and Deputy Mayors

Outreach Program

Relocation Readiness Program

- Alternate Language Program
- Citizenship & Immigration Services
- Computer Lab with Printers (CAC Accessible)
- English as a Second Language (ESL)
- Ethnic Support Groups
- Fort Carson Newcomer Orientation
- The Family Connection “Welcome Center for Families”
- Homebuyer’s Workshop
- Installation Packets
- Loan Closet
- Sponsorship Training
- Toy and Book Program
- Trip Planning
- Waiting Families Program
- Welcome Packets

Soldier and Family Assistance Center (SFAC)

- Provide transition assistance to Soldiers (and their Families) assigned to the Warrior Transition Battalion and Disabled Evaluation Soldiers (DES) (and their Families)

Soldier and Family Readiness Program (SFRP)

- Adoption Fairs (Military) annual
- Boot Camp For New Dads
- Cooperative Parenting & Divorce
- Domestic Violence Support Group
- Domestic Violence Training
- Family Violence Awareness Training
- Five Love Languages
- Home Visitors with New Parent Support Program
- Infant Massage
- Intimate Allies: Learning, Living and Loving in a Win-Win Marriage
- Kids Chat
- Leadership Response to Domestiv Violence
- Military Father Daughter Dance * in partnership with CASYMCA
- Military Spouse Appreciation Day * in partnership with CASYMCA
- New Parent Support Program
- Nurturing Parenting Programs - Baby, Father, 0 to 5 years, 5 years to 12
- Play Group
- Prevention & Relationship Enhancement Program (PREP)
- Relationships 101
- Saving Your Marriage Before It Starts: Seven Questions to Ask Before and After You Marry
- Sexual Harrassment Assault Response Program (SHARP)
- Sexual Assault Survivors Group
- Single Parent Resources
- Victim Advocacy Program

Survivor Outreach Services (SOS)

- Benefits Coordinator
- Financial Counselor
- SOS Coordinator
- Fallen Heroes Family Center

Warrior Family Community Partnership (WFCP)

- Integrated multifaceted (virtual and on-site) partnership of Army and community resources that are easily available to all, housed at The HUB facility.

ARMY VOLUNTEER CORPS (AVC)

The Fort Carson Army Volunteer Corps (AVC) can connect you with various volunteer opportunities throughout the installation and community. Volunteering allows you to meet new people in interesting and varied settings, and enables you to grow personally while gaining a sense of accomplishment.



Army Community Service has a place for you to contribute to the community, learn new skills, meet others, make new friends and plan your future career path. Volunteer opportunities are varied and can meet diverse interests such as administrative, teaching classes, serving as community mayors, sewing baby bundles, serving as victim advocates or consumer advocates, welcoming new families and helping others find employment. For more information, call (719) 526-1082 or 526-8303. The Fort Carson Mayoral Program was established to enhance the quality of life for residents of the installation. Each village has an elected/appointed Mayor and Deputy Mayor which act as community liaison, representing the village and residents. They promote self-sufficiency for military families, showing the community “how to” rather than “to do for”. For more information, call (719) 526-1082 or 526-8303.

ARMY EMERGENCY RELIEF (AER)

Army Emergency Relief (AER) provides emergency financial assistance to Soldiers (active and retired), and their dependents, when there is an established financial need. Assistance is available for food, rent, utilities, emergency travel, vehicle repair and funeral expenses. AER also gives undergraduate level education scholarships, based primarily on financial need, to children of active duty and retired Soldiers. AER cannot help pay for nonessential items; finance ordinary leave or vacation; pay fines or legal expenses; help liquidate or consolidate debt; assist with home purchases or improvements; help purchase, rent or lease vehicles; cover bad checks or pay credit card debt. Active Duty Soldiers can either go through their Command Financial Noncommissioned Officer (CFNCO) for assistance or can request a packet at ACS. If you are unsure who your unit CFNCO is, call (719) 526-8747 or 526-4590. For emergencies that occur during after duty hours, call the American Red Cross at (877) 272-7337 or call the AER emergency cell phone, 331-5278.



COMMUNITY INFORMATION AND REFERRAL PROGRAM

The Community Information and Referral Program provides information on available resources and services for Department of Defense identification (ID) card holders. This program links together local, state and federal resources. For more information, call (719) 526-8747 or 526-4590.

EMPLOYMENT READINESS PROGRAM (ERP)

The Employment Readiness Program provides assistance and self-development workshops to military families. ACS understands the mobile lifestyle of the military community, the effects and restrictions that it has on Army spouses or dependents searching for employment and career advancements. This program is designed to assist the military family in finding and securing employment. Information is available on: Civil service appropriated fund employment); Non-appropriated fund employment in recreation facilities, childcare and other areas; government agencies including state, city and county; contract positions within Fort Carson and the community; and local companies in the surrounding communities. Employment readiness also offers a variety of self development workshops (i.e., Interviewing Techniques), training (i.e., Resume/Resumix Writing, Building a Career Portfolio), counseling, career assessments, seminars and job fairs. Information is also available on local colleges, universities, educational programs and scholarships. For more information, call (719) 526-0452.

FAMILY ENRICHMENT PROGRAMS (FEP)

The Army Family Action Plan (AFAP) identifies and recommends solutions to Soldier and Family generated issues that affect the quality of life of the total Army family. An annual conference is held at Fort Carson each fall. Members of the community become involved in the AFAP Conference by serving as delegates, volunteer facilitators, recorders and administrative assistants. The Army Family Team Building (AFTB) program improves personal and family readiness preparedness to enhance overall Army readiness through training workshops. AFTB prepares all of America's Army: Soldiers (active, Reserve and retired), Department of the Army civilians, and Family Members of all these groups - to function at the highest level in varied situations with minimal support. AFTB classes are offered on a regularly scheduled basis. Also available are ACS Instructor Training, Army 101 (civilian partners), Family Readiness Group (FRG) Leader Training, FRG Key Caller Training and FRG Treasurer Training. For more information, call (719) 526-4590.

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

The Exceptional Family Member Program (EFMP) is a program designed to assist military personnel agencies in making assignments for the Soldier, accompanied by Family members as often as possible. The EFMP works together with other military and civilian agencies to provide a comprehensive, coordinated, multiagency approach for community support, housing, medical, educational and personnel services to Families with special needs. Enrollment into the EFMP works to ensure that needed services are available at the gaining installation BEFORE the military personnel office (Human Resources Command - HRC) assigns the Soldier to that new duty location. Enrollment into the EFMP is mandatory, based on carefully defined rules.



An Exceptional Family Member (EFM) is a Family member, regardless of age, with any physical, emotional, developmental, or intellectual disorder that requires special treatment, therapy, education, training or counseling. A Family member who falls into any of these categories MUST be enrolled in the program.

The Army Community Service (ACS) EFMP is in place to assist/support Families with special needs by offering the following services: Community support via systems navigation (connecting Families with special needs to the systems of care they need, both on and off the installation); Advocacy (school, assignment, housing, etc.); Relocation Assistance; Childcare Accommodations within Child, Youth and School Services Programs (via the Special Needs Accommodation Process - SNAP); Information and Referral; Linkage with Disability Specific Support Groups; Respite Care (qualification criteria apply); and General Program Information. Please contact the ACS EFMP Team at 719-526-4590. Also, “LIKE” us on Facebook (Google “Fort Carson EFMP Facebook”).

THE FAMILY CONNECTION “A WELCOME CENTER FOR FAMILIES”

The Family Connection is a place for families to gather information on Fort Carson and the Colorado Springs community, to meet new friends, to borrow household items from the ACS loan closet and to find out how to make the most of the Mountain Post.

The Family Connection maintains a family-friendly facility for Soldiers and Family Members. It is designed specifically for transitioning Families, and includes a play area for children, internet access, the Toy & Book Program, welcome packets and a Home Buyers Workshop. The Family Connection is located on Barkeley Avenue, Bldg. 1354. For more information, call (719) 526-1070.

FINANCIAL READINESS PROGRAM (FRP)

The Financial Readiness Program provides professional financial counseling services to Department of Defense identification (ID) card holders. All services are provided FREE of charge. Available services include:

- budget counseling
- credit counseling
- debt management
- financial planning
- investment options
- personal finance seminars / classes
- consumer complaints assistance and resolution of issues concerning local businesses
- free CARFAX reports (used vehicle history)
- homebuying/foreclosure info

To schedule an appointment, or for more information, call (719) 526-4590. Briefings / Classes at unit upon request. FSSA assistance screening.



LOAN CLOSET

The ACS Loan Closet provides temporary household goods to Families that are arriving to or departing from Fort Carson. A Department of Defense (DOD) identification card and PCS orders are required. Available items include: hospitality kits (pots, pans, dishes, glasses, etc.), infant and toddler car seats, folding tables and chairs, portable baby cribs, strollers, crock pots, electric skillets, vacuums and much more. The ACS Loan Closet is located at the Family Connection, A Welcome Center for Families, Bldg 1354. For more information, call (719) 526-1070.

MILITARY AND FAMILY LIFE CONSULTANTS (MFLC)

The Military and Family Life Cosultants (MFLC) program provides licensed and experienced Mental Health Professionals that are trained on military family specific topics regarding the deployment cycle, military culture & reintegration. They assist with problem solving and life skills. For more information,call (719) 338-7216.

MOBILIZATION AND DEPLOYMENT READINESS PROGRAM

Mobilization and Deployment Readiness assistance is provided for active duty, Reserve and National Guard Soldiers and their families. The Family Readiness Program assists units and their families in preparing for deployment. Operation READY predeployment briefings are scheduled through individual units. For more information or schedule a briefing, call (719) 526-4590.

Family Readiness Group (FRG) Leader and Rear Detachment training are conducted on a regularly scheduled basis. Training ensures that leadership is prepared for the challenges that may arise due to mobilization and deployments. For more information or register for training, call 526-4590.

Family Assistance Information forms are available to Reserve and National Guard Soldiers during the Soldier Readiness Program process. Information such as family members, spouse, next-of-kin, special needs, medical problems, identification card and pay options are collected. Forms are mailed to the Family Member's closest military installation and are used to facilitate assistance while the Soldier is deployed. For more information, call (719) 526-4590.

MULTICULTURAL SERVICES & CITIZENSHIP / IMMIGRATION

This Relocation Readiness Program is designed to assist foreign-born family members. Available services include: English as a Second Language (ESL) classes, multi-cultural support groups, and citizenship and immigration assistance. For more information Multicultural Services call, (719) 526-1053. For Immigration assistance, call 526-0457/9348.

OUTREACH PROGRAM

The Outreach Program identifies family support program requirements within the community. This program coordinates and implements various comprehensive outreach initiatives which are designed to facilitate the delivery of existing services and develop new services based on the results of annual needs assessments. Such initiatives may include: one-on-one home visits for isolated families, exported outreach services to off-post housing locations, satellite centers, and other locations & events. For more information, call (719) 526-4590.

RELOCATION READINESS PROGRAM

Not sure how to move? Need more information on where you are going? The Army Community Service (ACS) Relocation Readiness Program is here to assist you! It can provide you with the resources to make an informed relocation decision. Services include: out-bound consultations (individual or family), relocation-related educational classes, welcome packets and information on military installations and communities around the world, free auto maps & destination directions, the Waiting Families Program, and the Alternate Language Program. For more information, call (719) 526-1053 or 526-0466.

SEXUAL HARRASSMENT ASSAULT RESPONSE PROGRAM

The Sexual Harrassment Assault Response Program (SHARP) provides victim advocacy services, support, information, resources, and referrals for adult victims of sexual assault. The SHARP Program also coordinates emergency medical care and counseling services as needed or requested. This program is not only available to victims of sexual assault but also to anyone within the military community who might be interested in sexual assault prevention and education. The 24-hour victim advocate pager number is (719) 243-7907. For more information, call 526-4590.

SOLDIER AND FAMILY READINESS PROGRAM (SFRP)

The Soldier and Family Readiness Program promotes individual, couple and family wellness by offering a comprehensive program that includes awareness, education and support to prevent family violence. Classes are offered to commanders, troops, professionals, families and the community. Prevention and support services include: New Parent Support Program (home visitation); child safety education; Nurturing Parent Programs; single parent support; Playgroup; Infant Massage; Cooperative Parenting and Divorce; Boot Camp for New Dads; Prevention and Relationship Enhancement Program, the Five Love Languages; various life skills seminars; and victim advocates for domestic violence or sexual assault. The 24-hour victim advocate Hotline number is (719) 243-7907. For more information, call 526-4590.

SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)

The Soldier and Family Assistance Center (SFAC) is a “one stop shop” providing support and resources to Warriors in Transition and their families. Warriors are assigned to either the, Warrior in Transition Unit (WTU) or are in the Disability Evaluation System (DES). The SFAC is located at 1481 Titus Blvd Bldg 7492. Transitioning Soldiers are in the process of preparing for “return to duty or transitioning out of the Army. The SFAC provides assistance with financial counseling, employment, education, benefits counseling, community programs, and social services. For more information please call (719)526-5807.

SURVIVOR OUTREACH SERVICES (SOS)

Losing a loved one is one of the most difficult things anyone can go through. The Survivor Outreach Services (SOS) connects you with people who can help you move forward and find strength, to include a Financial Counselor and a Support Coordinator. Many times after you have lost a loved one, there are unresolved issues or questions that may surface months or years after the loss. We understand that new issues and questions may surface long after the Casualty Assistance Officer has concluded his or her duty. For more information, call (719) 526-2069 or stop by and visit the Fallen Heroes Family Center, located in Building 6215 off of Mekong Street.

WARRIOR FAMILY COMMUNITY PARTNERSHIP (WFCP)

Looking for information about military life here at Fort Carson or trying to navigate to find the right service? The ACS team at The Hub can help you with information and resources on-post and in Colorado's Front Range. Our Warrior Family Community Partnership Office is a clearinghouse of information and resources for both Soldiers and Families and community members looking to access Fort Carson. Our touch screen kiosks in the lobby can help with directions and information anytime of the day or view us online at www.wfcpcarson.army.mil. For more information, call (719) 526-8747 or 526-8749.

To sign up for any of our classes or events, go to Eventbrite.com and search for Fort Carson Army Community Service.

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